

G 04204A-08-0571



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ORIGINAL

ARIZONA CORPORATION COMMIS

UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 - 78266

Date: 4/15/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By:

Ron

Ackerson

Account Name:

Ron Ackerson

Home: [REDACTED]

Street:

[REDACTED]

Work:

City:

Seligman

CBR:

State:

AZ

Zip: 86337

is:

Utility Company.

Unisource ** Energy Services (UNS)

Division:

Gas

Contact Name:

[REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No. G-04204A-08- 0571

To Whom it May Concern,

Even though I have been told that writing to you wouldn't do any good I have to try.

On behalf of myself and a lot of people in Seligman I am writing a protest against UNS Gas, Inc getting any kind of rate increase, temporary or permanent.

I live in a 2 bedroom house in Seligman for 1 year and my gas bill, in the winter was only \$58 per month (It was 2007-2008) Then I moved to a smaller place, a 10X60 trailer, 1 bedroom and for the first 2 months my heating bill was \$38 -\$55, but when I got the bill for the third month I almost died. It was \$74, then \$165, etc. I kept my heat at 54 degrees because I could not afford high utilities and rent on a small SS check. After getting my bills I began talking to others in town. An 89 year old woman's bill went from \$55 to \$225, another couple who shut off their heat and close their business in the winter got a bill for \$225. Another woman who uses her fireplace to heat her home got a bill for \$225. Her sister has a vacant house but has a gas line to it, her bill was \$225. It goes on and on.

I moved out of the trailer on 1/26/2009 and for 5 days prior to my move me and some friends called the Gas Co. but could not get through, even leaving messages calls were not returned so I began writing letters to inform tem of my move but to no avail.

I kept getting bills from them at my new place, it's on solar and propane so there is no utilities. Sp from 1/26 to 3/31 I was getting billed to the tune of \$295 for a place I no longer lived it.

I also asked the previous tenant who lived in the trailer for 8 years how high his heating bill was in the winter and he said never higher than \$60 and he kept it at 70 degrees. So does UNS Gas, Inc need a rate increase. NO!!!

Arizona Corporation Commission

DOCKETED

APR 15 2009

DOCKETED BY

[Signature]

AZ CORP COMMISSION
DOCKET CONTROL

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RECEIVED

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

I hope that you will read this and put a stop to utility companies ripping people off.

I get extremely sick from the cold while living there and almost ended up in the hospital because I couldn't afford to heat the place. Another woman there owned her home for 10 years and her heating bill in the winter in her 3 bedroom house was never over \$100 a month, but last year and now it runs \$400 so she shut off her furnace and got a wood stove to heat the house.

What is it going to take to put a stop to the price gouging going on. The 89 year old woman passed away 2 weeks ago. None of the Utility Companies need rate increases especially UNS Gas, Inc.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Called consumer to acknowledge receipt of opinion.

End of Comments

Date Completed: 4/15/2009

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